



Pentegra's Vishi Jones Promoted to Vice President, Defined Contribution Client Services

White Plains, NY, January 24, 2019 — Today, Pentegra announced that Vishi Jones has been promoted to Vice President, Defined Contribution Client Services.

As Vice President, Jones will oversee the management of Pentegra's defined contribution relationship management team, participant call center, compliance and client transition teams, responsible for the day-to-day service and administration of Pentegra's defined contribution clients, participants and advisor-partners.

Pentegra Senior Vice President and Chief Operations Officer Michael Palmiere said, "Vishi and her team play a critical role in the service and support of our most important asset—our clients and advisor-partners—ensuring that we are fully supporting and engaging with them in an impactful way each and every day, elevating the end-to-end experience for our customers."

Jones brings a wealth of experience to her new role. She joined Pentegra in 2005 as an Account Representative and was quickly promoted to a Director role, and then to Assistant Vice President as a result of her exceptional work ethic and high client satisfaction ratings.

Prior to joining Pentegra, she served as a Consultant with a third-party administration firm, ATR, Inc., where she honed her knowledge and retirement plan expertise by working on all aspects of retirement plans.

Palmiere added, "Vishi's customer-centric focus and commitment to service excellence have positioned her well to lead this team. Our organization, clients and advisor-partners will continue to benefit from her knowledge, experience and dedication."

Jones said, "It is wonderful to be part of such a supportive and service-oriented organization. I am excited to be able to contribute to the future success of the Pentegra organization."

Jones is a graduate of Ohio Wesleyan University, where she earned a B.A. in Economics Management with a minor in Accounting, Cum Laude. She also holds the ASPPA Qualified 401(k) Administrator (QKA) designation.

About Pentegra

Pentegra is a leading provider of retirement planning and fiduciary outsourcing solutions to organizations nationwide. Founded by the Federal Home Loan Bank System in 1943, Pentegra offers a broad array of qualified and non-qualified retirement plan solutions, TPA services and benefits financing solutions using BOLI. In addition, Pentegra, through Pentegra Investors, Inc., also serves the needs of institutional investors, offering investment outsourcing capabilities. For more information, go to www.pentegra.com.

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